

MOSAIC Interpretation and Translation Services

Offering you:

- Accurate, effective **interpretation services** done by professional and accredited/certified interpreters in person or by phone/ videoconferencing in more than 50 languages.
- Professional **translation services**, including proofreading, multilingual typesetting and formatting in over 60 languages and 40 alphabets.
- Highly specialized and adaptable **language consultation services** covering a wide spectrum of scenarios.
- Convenient **videoconferencing services** that make quality interpretation available in the most challenging circumstances.
- All at the most **competitive rates!**

Our **freelance contractors** are:

- Highly trained, accredited/certified professionals in the fields of translation and/or interpretation.
- Contractually and professionally bound to a strict code of ethics, including confidentiality and conflict-of-interest.

We use the following state-of-the-art tools

- **Client-relations management software**
- **Tracking and reporting systems**
- **Most up-to-date software and hardware**



MOSAIC Interpretation and Translation Services:
A Premier's Innovation and Excellence Award nominee.
Our reputation speaks for itself!

A member of:



AILIA Language Industry Association



ATA - American Translators Association

Make the right choice.
Contact **MOSAIC Interpretation and Translation Services** today!

For interpretation, language-consultation services and videoconferencing:

MOSAIC Interpretation Services
5575 Boundary Road
Vancouver, B.C. V5R 2P9
Tel.: (604) 254-8022 • Fax: (604) 254-4606
interpretations@mosaicbc.org

For translation, proofreading, typesetting and formatting:

MOSAIC Translation Services
5575 Boundary Road
Vancouver, B.C. V5R 2P9
Tel.: (604) 254-0469 • Fax: (604) 254-2321
Toll-free Tel.: 1-877-475-6777
commercial@mosaicbc.org



MOSAIC



Interpretation and Translation Services

The right choice makes all the difference.

Over 70 languages

Interpretation Services

MOSAIC Interpretation Services' fully accredited/professional interpreters provide **high quality, effective interpretation at competitive rates:**

- Consecutive interpretation in over 50 languages
- Simultaneous interpretation in all major languages
- Sight translation
- Services provided in person or by phone/videoconferencing
- Interpretation for conferences, interviews, investigations, medical and psychiatric assessments, treatments, examinations for discovery, tribunals, labour arbitrations, etc.

Sign up for a service plan and benefit from 24-hour emergency response!

Step-by-step Interpretation Process

Step 1: ➡ You provide us with the date, time, location, duration, language and general context of the appointment.

Step 2: ➡ We provide you with a FREE quote.

Step 3: ➡ You approve the quote.

Step 4: ➡ We book the interpreter and confirm his/her attendance via phone, fax or e-mail.

Translation, Proofreading, Multilanguage Typesetting and Formatting

When you need materials **professionally translated and prepared for print and/or Web**, we offer the following services at **competitive rates:**

- Document rendering in over 60 languages
- Regular and rush services
- Typesetting in over 40 alphabets
- Electronic output in Windows or Mac formats
- Linguistically and culturally appropriate translations

Step-by-step Translation Process

Step 1: ➡ You provide us with the source document(s).

Step 2: ➡ We provide you with a FREE quote.

Step 3: ➡ You approve the quote.

Step 4: ➡ We complete a first draft of the translation.

Step 5: ➡ You provide feedback on the draft.

Step 6: ➡ We implement the changes and deliver the final translation.

Language Consultants

MOSAIC Interpretation and Translation Services provides **professional, highly effective language consultation services** for a variety of scenarios:

- Foreign language editing and copywriting
- Foreign language recordings, language coaching, video- and audio-script transcriptions, translations, etc.
- Workshops for agencies using interpreters and translators
- Free services by commissioners for taking oaths and affidavits

Videoconferencing

MOSAIC Interpretation and Translation Services' **videoconferencing services** make **high quality interpretation** available even in the most **challenging situations:**

- Across large geographical distances
- When distant clients need to be connected with trained interpreters
- When business meetings include multiple parties in different regions



For more information and to request a FREE quote, visit www.mosaicbc-lsp.org today!